

# SOCIAL PLANNING TEAM SOCIAL JUSTICE RESOURCE NOTEBOOK



**Unitarian Universalist**  
Church of Charlotte

## Contents

### **Agencies that deal with Homelessness and Affordable Housing:**

WISH

Habitat for Humanity

Urban Ministry

    Room in the Inn

    Homelessness to Homes

YWCA Women in Transition

Samaritan House

St. Peter's McCreesh Place

A Child's Place

Uptown Men's Shelter

Charlotte Emergency Housing

Salvation Army Women and Children's Center

Charlotte Rescue Mission

Hope Haven

<b>AGENCY:</b>	<b>WISH</b>
<b>Mission in a Nutshell:</b>	The WISH Program is a faith-led permanent supportive housing solution whereby selected families are given a defined set of “steps” which can empower them from homelessness to self-sufficiency. Highly-screened working families selected for WISH receive intensive life-skills support from social workers, a connection to local faith groups (through volunteers called Hope Teams,) a monthly rent subsidy for an affordable apartment, transportation assistance, etc
<b>Contact Person:</b>	Darren Ash
<b>Phone:</b>	704-371-3001 x 128
<b>Email:</b>	dash@crisisassistance.org
<b>Website:</b>	<a href="http://www.wishprogram.org/index.htm">http://www.wishprogram.org/index.htm</a>
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	4 – 5 people on as-needed basis to move families Hope Teams” (see description on next page)
<b>Donation Needs:</b>	Money
<b>Additional Comments:</b>	

## FROM WISH's WEBSITE

### What is a Hope Team?

Volunteers from the faith community are forming Hope Teams similar to our community's past response for displaced Katrina evacuees. The Hope Teams provide WISH families with "unconditional love" by building a long term peer to peer relationship with the family. We are motivated to do so out of a faith perspective that challenges us to simultaneously uplift the God-given potential of each individual while recognizing that individuals cannot grow apart from community. Hope Teams are the perfect compliment to the WISH Family Support Social Workers who oversee the "tough love" component of WISH. Some examples of where Hope Teams are helping include:

- Helping to furnish and decorate a WISH family's apartment
- Organizing a "pounding" to provide needed items such as sugar, flour, paper towels, toilet paper, etc., when a WISH family moves into their new apartment
- Providing assistance in navigating summer camp options for children in the family, including helping locate camps, finding the best fit and helping apply for financial assistance
- Working together to advocate for the WISH family's children in the school system as needed
- Enjoying outings to the park and other places with the WISH family
- Babysitting children while the WISH parent(s) are going to class at night to get their GED or other continuing education
- Assisting the WISH family in formulating a budget and then meeting regularly to review the budget while providing support and encouragement - in turn, the family can help team members understand what it is like to survive on a low income. This discussion is facilitated through our small group "*Class Matters*" seminar.
- Forming lasting friendships so that team members can provide a sounding board and listening ears when a WISH family member needs someone to share feelings and concerns

Volunteer coordination is handled by the WISH staff and the Family Support Social Workers. All volunteers are trained by the WISH Faith Community Volunteer Coordinator before assisting a family. It is the desire of the WISH Program that every family have a Hope Team of approximately five to eight people working with them.

<b>AGENCY:</b>	<b>HABITAT FOR HUMANITY</b>
<b>Mission in a Nutshell:</b>	Habitat for Humanity builds, renovates and repairs decent and affordable housing with people who are living in inadequate housing and who are unable to secure adequate housing by conventional means. Habitat selects homeowner-partners based on their need for adequate shelter; their ability to pay for the Habitat home; and their willingness to partner with Habitat for Humanity. Habitat does not discriminate in the selection of homeowner-partners on the basis of race, creed, gender, disability, ethnic background, or any other characteristic protected by law.
<b>Contact Person:</b>	Beth Van Gorp
<b>Phone:</b>	704-716-7077
<b>Email:</b>	bvangorp@habitcharlotte.org,
<b>Website:</b>	<a href="http://www.habitcharlotte.org/">http://www.habitcharlotte.org/</a>
<b>UCC Projects:</b>	Adult Homebuilding Projects on a fairly regular basis. RE Homebuilding Projects on an annual basis
<b>UCC Contact Person:</b>	
<b>Other Volunteer Needs:</b>	Persons to interview homeowners Teach / coordinate a class for 10-16 year olds on peacemaking for six to eight weeks on Thursday nites Office work M-F Repair ministry for homeowners unable to make own repairs Ongoing Projects (see their website for weekly update) Financial counseling one-on-one Workers at Re-Store
<b>Donation Needs:</b>	Safety Glasses
<b>Additional Comments:</b>	

## FROM HABITAT'S WEBSITE

### The 6 foundational principles of Habitat Charlotte's mission:

- Habitat is ***based upon the teachings of Jesus***. While Habitat for Humanity is a Christian organization, anyone who is committed to its mission, purposes and principles is invited to participate in our organization.
- Habitat for Humanity is a ***people-to-people partnership*** drawing together individuals and communities to build decent, affordable housing. Habitat for Humanity is ***committed to the development and uplifting of people and communities***, not only to the development of housing.
- Habitat for Humanity ***builds, renovates and repairs decent and affordable housing with people who are living in inadequate housing and who are unable to secure adequate housing by conventional means***. Habitat selects homeowner-partners based on their need for adequate shelter; their ability to pay for the Habitat home; and their willingness to partner with Habitat for Humanity. Habitat does not discriminate in the selection of homeowner-partners on the basis of race, creed, gender, disability, ethnic background, or any other characteristic protected by law.
- Habitat for Humanity ***sells all housing units*** to homeowner-partners ***with no profit added*** and finances the payments for each home with ***no interest charged***. House payments are used for the construction or renovation of additional affordable housing.
- Habitat for Humanity is ***a global movement*** comprised of Habitat for Humanity International and national and local affiliated organizations around the world.
- The need for decent and affordable housing is a worldwide challenge, and Habitat for Humanity is a global partnership response. Habitat for Humanity ***commits to providing significant financial support*** of house-building efforts in other countries through participating in the tithing program.

<b>AGENCY:</b>	<b>URBAN MINISTRY</b>
<b>Mission in a nutshell:</b>	Charlotte's <b>Urban Ministry Center</b> serves people facing homelessness and poverty. Our mission is to address their needs with love, compassion and tangible help.
<b>Contact Person:</b>	Barbara Conrad
<b>Phone:</b>	704-926-0610
<b>Email:</b>	volunteer@urbanministrycenter.org
<b>Website:</b>	www.urbanministrycenter.org
<b>UUC Projects:</b>	Room in the Inn (see following pages for details)
<b>UUC Contact Person:</b>	
<b>Other Volunteer Needs:</b>	<p>Front Desk Volunteers M-F 8:20am-12; and 12:00-4:30pm</p> <p>Telephone Reception M-F 8:20am-12; and 1:20-4:30pm</p> <p>Counselors M-F 8:30am-12 and 1:30-4:30pm</p> <p>Van Driver T and Th 9-12; W 10-12; W and Th 2:00-3:00</p> <p>Soup Kitchen Volunteers Daily 9:45-12:30</p> <p>Room in the Inn Reception (Dec - Mar) Daily 4:15-6:30 pm</p> <p>Garden and Landscape Projects Mar through Nov</p> <p>CommunityWorks 945 Assistants Mon-Sat, flexible hours</p> <p><u>Small Group Volunteer Opportunities:</u> Call to schedule a project that fits your group: Participate in a Tour and Homelessness Education Session or "Faces of Homelessness talk" with a neighbor who has experienced homelessness. Prepare and Serve Drinks for the Soup Kitchen. Organize a Donation Drive. Work with Community Works or Homeless Helping Homeless. Host a Faces of Homelessness Talk at your organization's location.</p>
<b>Donation Needs:</b>	Towels, Wash Cloths, Liquid Laundry Detergent, Personal Hygiene Items, Feminine Hygiene Items, Dental Care Items, Cleaning Supplies, Paper Towels, Toilet Paper, Paper Cups, Napkins, Plates, Art Supplies, Garden Supplies, canned food, home-made sandwiches or snacks, soccer team items, reading glasses, etc.
<b>Additional Comments:</b>	Check website for additional opportunities and information

## FROM THE URBAN MINISTRY'S WEBSITE

Charlotte's Urban Ministry Center serves people facing homelessness and poverty. Our mission is to address their needs with love, compassion and tangible help for people facing homelessness and poverty.

We view each person who comes to us as our neighbor, living the Bible's call to:

*"Love your neighbor as yourself".*  
(Leviticus 19:18; Matthew 19:19)

The Urban Ministry Center is a non-profit inter-faith organization, founded in 1995. We welcome all — whatever their creed, cultural traditions, or personal beliefs — who support our mission and want to help. We gain strength and insight from our diversity.

Our ministry has four fundamental goals:

1. To assist people who are homeless or impoverished with basic life necessities. We offer a soup kitchen serving a free midday meal seven days a week, sanitary toilet facilities, showers, washers and dryers for clothing, and communication services including a mail drop, telephones, and a message board.
2. To provide information, referrals and assistance for housing, employment, health, help with obtaining personal identification, and other concerns; and to offer ways for volunteers from the community to engage in meaningful "hands on" work to help those in need. We also seek to offer ways to creatively engage all who come seeking help through our innovative outreach programs.
3. To raise awareness of the realities of poverty and homelessness, and to provide a forum and voice for people who are homeless or impoverished, who are too often marginalized, ignored, or dehumanized.
4. To sponsor and promote community events, such as classes and forums, on the causes of homelessness and poverty; and to serve as a field site to explore the realities of urban poverty and to seek options for just, effective, and sustainable programs and solutions.

<b>AGENCY:</b>	<b>URBAN MINISTRY</b>
<b>PROGRAM:</b>	<b>ROOM IN THE INN</b>
<b>Mission in a nutshell:</b>	Since 1996, the Urban Ministry Center has been working with congregations of many faiths and colleges to open their facilities on average one night a week to provide shelter and food for the homeless during the winter months (December 1 - March 31). Each site offers a warm, safe place to sleep and serves two meals (dinner and breakfast) and returns neighbors to the Charlotte Transportation Center the following morning
<b>Contact Person:</b>	
<b>Phone:</b>	
<b>Email:</b>	
<b>Website:</b>	
<b>UUCS Projects:</b>	Various participants: Sundays: Pick up from Urban Ministry Center, set up beds, prepare dinner, eat with guests, two chaperones to spend night, prepare bag lunches (at your home) Monday a.m. Cook breakfast, drive to Transportation Center
<b>UUCS Contact Person:</b>	Stokes Adams
<b>Other Volunteer Needs:</b>	
<b>Donation Needs:</b>	Toiletries
<b>Additional Comments:</b>	

<b>AGENCY:</b>	<b>URBAN MINISTRY</b>
<b>PROGRAM:</b>	<b>HOMELESSNESS TO HOMES</b>
<b>Mission in a nutshell:</b>	
<b>Contact Person:</b>	
<b>Phone:</b>	
<b>Email:</b>	
<b>Website:</b>	
<b>UUCS Projects:</b>	
<b>UUCS Contact Person:</b>	
<b>Other Volunteer Needs:</b>	People to teach cooking skills
<b>Donation Needs:</b>	
<b>Additional Comments:</b>	

<b>AGENCY:</b>	<b>YWCA</b>
<b>PROGRAM:</b>	<b>WOMEN IN TRANSITION</b>
<b>Mission in a nutshell:</b>	The YWCA Women In Transition Program provides safe affordable housing with intensive support services to over 100 single women at risk of homelessness each year.
<b>Contact Person:</b>	Ligia Mason
<b>Phone:</b>	704-525-5770
<b>Email:</b>	lmason@ywcacentralcarolinas.org
<b>Website:</b>	<a href="http://www.ywcacentralcarolinas.org/womenintransition_wit_.html">http://www.ywcacentralcarolinas.org/womenintransition_wit_.html</a>
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	Group to host a special holiday brunch  Provide educational seminars, training or materials
<b>Donation Needs:</b>	Twin Sheet sets (Fitted sheet, Flat sheet, Pillowcase; unused), Towel Sets (Bath, hand, washcloth; unused), Pillows, Quilts, Shower Puffs/Loofahs, Stationery, Stamps for Mail, Coffee Mugs, BASIC day planners; tickets to cultural or athletic events  Medical Scholarships (approx \$150 per family)
<b>Additional Comments:</b>	

## FROM WOMEN IN TRANSITION'S WEBSITE

Every woman's needs are thoroughly assessed and she is helped to meet her individual goals with the support of her case manager.

Internet access and a computer resource library allow women to correspond with family and friends, design resumes and learn marketable skills for better employment. Every woman has a fitness center membership to help her maintain her optimum overall health. Workshops are conducted frequently using volunteers to teach budgeting, organization, spirituality, stress management and employment counseling.

YWCA Women in Transition serves as the only comprehensive, long-term transitional housing program for unaccompanied adult women in the greater Charlotte area.

### Program Participants:

- Most of the women in the program have an annual income of less than \$16,000.
- 50 percent have survived abuse by an intimate partner.
- 45 percent have a mental health diagnosis.
- 40 percent are recovering from substance abuse.
- 10 percent are disabled
- 20 percent are separated from minor children
- 25 percent have previously attempted suicide
- Many have experienced the isolation of chronic poverty

### Program Outcomes

- 94 percent of women permanently housed maintain their housing one year later.
- 78 percent maintained or increased their income during program participation, despite the struggling economy.
- 88 percent of women exiting after four months participation are now permanently housed: 40 in unsubsidized rentals, 9 in subsidized housing, and 3 owning homes.

<b>AGENCY:</b>	<b>SAMARITAN HOUSE</b>
<b>Mission in a nutshell:</b>	Samaritan House is a not-for-profit recuperative care place for people who are homeless and in need of short term care following a hospital or emergency room stay. Samaritan House emphasizes the Gospel values of love, dignity, respect and welcoming inclusion. We will welcome each person as they are, without demand for change. While Samaritan House is established out of our faith as Christians, it is intended to be a place of healing and hospitality for all persons."
<b>Contact Person:</b>	Vann Dennis
<b>Phone:</b>	704-527-1130
<b>Email:</b>	
<b>Website:</b>	<a href="http://www.thesamaritanhouse.org/">http://www.thesamaritanhouse.org/</a>
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	<p>Various household cleaning chores.</p> <p>Meal preparation on the weekends</p> <p>Transport our guests to doctor appointments.</p> <p>Our guests also enjoy opportunities to have community with our volunteers and share stories and conversation.</p>
<b>Donation Needs:</b>	<p>Men's and Women's Bedroom slippers, Men's pajamas or lounging clothes (Medium, Large, X-Large), Flip-Flops, Hooded Sweatshirts (Medium, Large, X-Large), Sweatpants (Medium, Large, X-Large), Small/travel size deodorants, Disposable razor blades</p> <p>New building / facility.</p>
<b>Additional Comments:</b>	

## **FROM SAMARITAN HOUSE'S WEBSITE**

Samaritan House provides recuperative care to the homeless when they are discharged from the hospital. We provide an alternative "haven" when the other choices are to turn these individuals back to the streets, woods or to the highway underpass. We are an inter-faith ministry, but not affiliated with any church or religious/faith organization. We do not ask for, nor receive any local, state or federal funds/grants. We are supported in whole by the faith community, individuals and a couple of grants. We are truly a "grass roots" ministry with a mission of serving the homeless, when they have no other home to go to. We are open 24/7, 365 days a year.

<b>AGENCY:</b>	<b>St. PETER'S HOMES, INC.</b>
<b>PROJECT:</b>	<b>McCREESH PLACE</b>
<b>Mission in a nutshell:</b>	McCreesh Place, Charlotte's first single-room-occupancy (SRO) apartment community, designed to serve sixty-four (64) formerly homeless disabled men with permanent housing and supportive services.
<b>Contact Person:</b>	Amy Leary
<b>Phone:</b>	704) 335-9380 x24
<b>Email:</b>	aleary-sph@carolina.rr.com
<b>Website:</b>	<a href="http://www.mccreeshplace.org/">http://www.mccreeshplace.org/</a>
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	<p><b>On-Call, Ongoing &amp; Event Drivers</b> - a HUGE need!</p> <p><b>Host Groups for Birthday Celebrations.</b> Last Wed of the month. Groups from 5-15 come and celebrate, get to know residents, bring refreshments, and tour apartments. Kids are a welcome presence! Groups are needed for each month.</p> <p><b>Holiday &amp; Activity Hosts.</b> From carol singing to ginger-bread house making, scarf-making to drumming.</p> <p><b>Saturday Hot Dogs &amp; Cooking Clubs.</b> Saturdays, volunteers bring hot dogs for anyone who's around. One evening a month, a small group of volunteers gathers with a small group of guys to share the set up, meal prep, cooking and clean up in resident kitchens. Two or more volunteers, any night of the month.</p> <p><b>Front Desk Volunteers.</b> There are resident, former resident and community volunteers who help at the front desk to greet visitors and residents when they come through the door. Shifts are 8-12, 12-4, 4-6 and 6-8.</p>
<b>Donation Needs:</b>	See website.
<b>Additional Comments:</b>	

## **FROM McCREESH PLACE'S WEBSITE**

St. Peter's Homes, Inc. provides affordable housing in a recovery-friendly environment with on-site case management services. The apartment community operates similar to a fair market apartment community with a lease agreement and monthly rental payments from residents. Rules outline what is expected of residents during their tenancy in McCreesh Place. Residents may live at McCreesh Place for as long as they wish, if rules are followed and rent is paid. Case management services include monitoring resident progress toward achieving goals, linking residents to community resources, vocational assessments, mental health monitoring, life skills development and health care referrals.

<b>AGENCY:</b>	<b>A CHILD'S PLACE</b>
<b>Mission in a nutshell:</b>	The goals of A Child's Place are to: provide stable, appropriate education to homeless students; provide support services to enhance their opportunities for academic success; and provide services to families to ensure long term stability and self-sufficiency
<b>Contact Person:</b>	Aimee Brunton
<b>Phone:</b>	704-343-3790 ext. 9551
<b>Email:</b>	abrunton@achildsplace.org
<b>Website:</b>	www.achildsplace.org
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	Lunch Buddies (weekly lunchtime mentoring); tutors (weekly); snack providers; birthday sponsors (cupcakes, juice and small gift); classroom assistants once a week for a period of two hours (9:00 - 11:00 or 1:00 - 3:00); family enrichment activity coordinators (individual or group who provides family activities such as picnics, roller-skating); fundraising; summer camp volunteers.
<b>Donation Needs:</b>	<p>School supplies: Combination locks, notebook paper, Pencils and pens, Erasers, Rulers, Dictionaries, Hand sanitizer, Mead composition books, Bookbags etc. See website for specifics.</p> <p>Snacks: 100% juice boxes, small water bottles, fruit cups, crackers, applesauce, cereal, granola bars, etc. All should be commercially packaged in individual serving sizes.</p> <p>Children's clothing including school uniforms. See website.</p> <p>Personal care items: soap, deodorant, hair brushes, hair products (special need for African American) – see website.</p>
<b>Additional Comments:</b>	

## FROM A CHILD'S PLACE'S WEBSITE

### **The Need for A Child's Place**

With no permanent residence, homeless children often stop going to school -- **the one place that should provide structure in a life of transition**. Without the influence and stability of a classroom environment, these children lose more than a chance to learn. They also lose the crucial sense of belonging gained from interacting with friends and other students. But there is hope for these children -- and help -- through A Child's Place. Founded in 1989, A Child's Place is a collaborative effort between the Charlotte, NC community and Charlotte Mecklenburg Schools (CMS).

**Education and Support** - Homeless children are provided with stable, appropriate education in a **mainstream** setting through A Child's Place. Comprehensive and timely assessments ensure that students receive the instruction and services they need. For the homeless students who are in need of extra support in order to achieve academic success, food, clothing, personal hygiene products and school supplies are distributed. Volunteer professionals provide medical, dental and counseling services. Volunteer tutors and "lunch buddy" mentors also offer academic and emotional support to children coping with stress, fear and other emotions resulting from homelessness. Scholarships to after school programs accommodate working parents' schedules and enrich learning experiences.

**Family Advocacy** - Housing a child means housing a family. Through its Family Advocacy program, A Child's Place provides parents connections to the employment, housing and education opportunities that can lead to a life of stability. Vital services also available to families include links to crisis counseling, budgeting and financial assistance plus emotional support and encouragement.

**My Place Summer Camp** - This summer, the end of the school year won't mean the end of a stable learning environment for 45 ACP Client students. That's because there's My Place, a 10.5 week summer day camp for rising 1st to 6th graders. Each 11-hour day is packed with instruction, interaction and lively summer fun. Three hours of daily academics help students retain and improve their skills as they explore a variety of themes such as animals, the arts, science, sports, literature, and the community.

<b>AGENCY:</b>	<b>UPTOWN MEN'S SHELTER</b>
<b>Mission in a nutshell:</b>	The Mission of the Uptown Shelter is to care for people who are homeless and to provide them opportunities to rebuild their lives.
<b>Contact Person:</b>	Linda Miller
<b>Phone:</b>	704-334-3187, ext. 111
<b>Email:</b>	Can only email via their website.
<b>Website:</b>	<a href="http://www.uptownshelter.org">www.uptownshelter.org</a>
<b>UUCS Projects:</b>	currently none
<b>UUCS Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	<p>Immediate need for Milk and Bread Runners: We are looking for a volunteer willing to pick up our milk and bread for the shelter every Thursday.</p> <p>Also: Aquatic Center Transport, Clerical/Secretarial, Clothing Closet, Computer Lab, Exercise Program, Front Desk, Information Technology, Ministry/Bible Study, Property Management, Service Learning/Student Internship, Van Driver</p> <p>See Website for specific times</p>
<b>Donation Needs:</b>	Shower Shoes, Razor Blades, Shaving cream, Bath Towels, wash cloths, Socks, Underwear, Jeans
<b>Additional Comments:</b>	

## FROM UPTOWN MEN'S SHELTER'S WEBSITE

We are Charlotte's only permanent year-round shelter for homeless men. Homeless adult men who are clean and sober and able to take care of their personal needs are eligible for admission to our program. Last year, we served 2,200 homeless men, connecting them with services they needed to rebuild their lives.

### **Our Programs**

The Programs of the Uptown Shelter and their program goals are:

- **Emergency Services:** To provide emergency shelter and basic services to evaluate and address the immediate needs of homeless men and link them with appropriate resources.
- **Transitional Living Program:** To provide shelter and services to men with monthly income from benefits or stable employment. The program is structured to help clients recognize and overcome obstacles to independent living.
- **Mental Health Transitional Living Program:** To help men with severe and persistent mental illness to develop and improve life skills necessary for independent living.
- **Substance Abuse Services Transitional Living Program:** To assist men who are diagnosed with chemical dependence or substance abuse, to identify and develop life skills and support systems for independent living
- **Meals Program:** To provide quality meals for our clients, currently between 350 and 400 meals per day
- **Life Enrichment Program:** To create opportunities for our clients to broaden their horizons and enrich their lives through activities ranging from job skills training to art and music appreciation to leisure activities, such as creative writing, chess club and photography. Most courses are offered as 6-week electives. Volunteers will be needed to help conduct these enrichment programs.

<b>AGENCY:</b>	<b>CHARLOTTE EMERGENCY HOUSING</b>
<b>Mission in a nutshell:</b>	<b>To end homelessness among families by providing opportunities through housing, support service, advocacy and collaboration</b>
<b>Contact Person:</b>	Essence Embry
<b>Phone:</b>	704-335-5488
<b>Email:</b>	info@charlotteemergencyhousing.org.
<b>Website:</b>	http://www.charlotteemergencyhousing.org/
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	<p><b><u>Group Opportunities</u></b></p> <ul style="list-style-type: none"> <li>• Organize activities or play games with the children in the house</li> <li>• Organize and chaperone off-site activities for the children such as roller-skating, ice skating or pizza and bowling.</li> <li>• Organize an activity with the residents, such as a BBQ.</li> <li>• Cook dinner for the residents.</li> <li>• Do yard work for the house.</li> <li>• Plant flowers for the house.</li> <li>• Deep cleaning or painting inside the house</li> </ul> <p><b><u>Individual Opportunities</u></b></p> <p>If you would like to volunteer as an individual, we have an opportunity through Hands On Charlotte to do activities, crafts and games with the children in the house on Tuesday evenings from 7:30pm-9:00pm. If you are interested in doing this activity, please contact Hands On Charlotte at (704) 333-7471 to sign up for an orientation, and you can then sign up for this volunteer opportunity at Plaza Place.</p>
<b>Donation Needs:</b>	Baby care items; Men, women and children's clothing; Kitchen items; Linens; school supplies, toiletries, cleaning products, laundry and dish soap; paper products (Kleenex, paper plates, etc.); children's movies; 35 mm and Polaroid film; umbrellas; alarm clocks.
<b>Additional Comments:</b>	

## **FROM CHARLOTTE EMERGENCY HOUSING'S WEBSITE**

### **Our Story**

In 1984 a need was identified to shelter and serve homeless families, including fathers and older male children. A collaboration between the Mecklenburg County Women's Commission, congregations and other shelters in the Charlotte area led to the development of Charlotte Emergency Housing to meet this growing need. The agency opened its doors in 1985 in a rented four room house in front of the YWCA on Park Road and four rooms that were also rented from the YWCA for single women.

Through a community-wide fund-drive, Charlotte Emergency Housing was able to build its own debt-free facility called Plaza Place in 1991. The fourteen bedroom facility was specifically designed to serve homeless families and single women.

### **Program and Services**

Charlotte Emergency Housing offers residents programs and supportive services to help them move back into their own home.

Our facility (Plaza Place) has 14 individual rooms and bathrooms for families, kitchen facilities, laundry facility, food pantry and computer lab. In addition, our shelter has an on-site child care center (Rainbow Room) that can take up to 12 children from birth through age five and before-school and after-school through age 12. Rainbow Room can accommodate families living at Plaza Place, with parents working on first or second shift.

Charlotte Emergency Housing offers services including social work case management, nursing services, family counseling and life skills training for our residents. Social workers also provide transitional services to families for one year after they leave Plaza Place

<b>AGENCY:</b>	<b>SALVATION ARMY WOMEN'S &amp; CHILDREN'S SHELTER</b>
<b>Mission in a nutshell:</b>	Families who are homeless, hungry and hurting can come to The Salvation Army Center of Hope to be fed, sheltered, clothed, trained, and most importantly, loved.
<b>Contact Person:</b>	Stacy Bergeron
<b>Phone:</b>	704 333-2849
<b>Email:</b>	
<b>Website:</b>	
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	<p>Whether it is one time or on a regular basis, The Center of Hope relies on individuals and groups to provide and/or serve meals to its residents.</p> <p>Volunteer at the Center of Hope Shelter for Women &amp; Children in the Mother's Morning Out Program, Life/Job Skills Program, Boys &amp; Girls Clubs, and other special projects.</p>
<b>Donation Needs:</b>	Baby Changing Tables, Small Baby Cribs (sheets, blankets), Diapers (all sizes, Ironing Boards, Flat Irons, Toiletries (shampoo, soap, deodorant, Feminine Products, New Towels & Washclothes, New Twin-Size Sheets (pillows, pillow cases, blankets
<b>Additional Comments:</b>	

## FROM SALVATION ARMY WOMEN'S AND CHILDREN'S CENTER'S WEBSITE

A place called "home"

The Center of Hope is located at 534 Spratt Street near Uptown Charlotte. This 36,000 square foot facility has 202 beds, but is frequently "home" to 230 women and children - making it the largest women and children's homeless shelter in the Southeast. Overcrowding proves to be a continual challenge for our staff and is a testament of tough times.

Professional Case Management - All individuals who walk through the doors at the Center of Hope receive case management with professional social workers. All of our bachelor-level degreed case managers are highly skilled in crisis intervention, job training and educational support, greatly increasing the odds of women at the shelter becoming self-sufficient citizens of our community. Guests are held accountable and are expected to meet with their case managers to discuss their accomplishments and goals.

Free Medical Clinic - Another on-site service at the Center of Hope includes the only free medical clinic for homeless women and children in Charlotte. Provided in conjunction with Shelter Health Services, volunteer doctors and nurses provide health care for guests at the shelter, placing an emphasis on health education and continuing care.

The Center of Hope Boys & Girls Club - In 2005, The Salvation Army Boys & Girls Club opened the first fully-chartered Club in the United States that operates within a homeless shelter. The children, who are Center of Hope residents, are dropped off at the shelter after school and this is the time when they come to the Club and do homework, as well as socialize and have fun during these most difficult times. This is the time when focus is placed on their futures and how it is possible to break the cycle of homelessness.

A New Beginning - The Salvation Army Center of Hope believes success comes through renewal, education, commitment and healing. We provide the services listed above as well as the following:

- Mother's Morning Out Program (childcare)
- Show Up For Life Program
- Substance Abuse Treatment Program
- Shelter Health Care Services
- Children's Library
- Computer Lab
- Resource Center
- Van Transportation
- Mail Service
- 10 Bachelor-level Case Managers

<b>AGENCY:</b>	<b>CHARLOTTE RESCUE MISSION</b>
<b>Mission in a nutshell:</b>	Meeting the needs - mind, body and soul - of those battling against addiction and homelessness, to break the cycle of destructive behavior that is passed from generation to generation.
<b>Contact Person:</b>	Andria Tindall
<b>Phone:</b>	704-334-4635 ext. 214
<b>Email:</b>	andria_t@charlotterescuemission.org
<b>Website:</b>	www.charlotterescuemission.org
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	<p>Task: Prepare and serve breakfast, lunch or dinner for 132 clients at the Mission</p> <p>Requirements: Purchase the food or make a donation and we will buy the food for you</p> <p>Times: 3 Shifts Available Daily. Can be one-time or regular.</p>
<b>Donation Needs:</b>	<p><u>We Need Locks!</u></p> <p>Toiletries and hair combs.  Laundry detergent.  Men's clothing: Any type clothing (esp. large sizes) flip flops, shoes, neckties, belts, underwear.  Women's: Bedroom shoes, socks, ethnic hair care products, skin lotion, and feminine hygiene products.  Over-the-counter cold, cough and flu medications.  Food: Fresh vegetables and fruit, chicken and beef.  Paper Products: Paper plates, napkins, etc. Spiral notebooks (wide-ruled), pocket dictionaries, pens and pencils, highlighters,  Other: Metal bed frames for Twin Mattresses, air purifiers, exercise equipment and weights, hangers for clothing closet, powdered laundry detergent.</p>
<b>Additional Comments:</b>	

## **FROM CHARLOTTE RESCUE MISSION'S WEBSITE**

### **A Five - Fold Recovery Strategy**

**SPIRITUAL** - We are a Christian recovery program. We believe that with Jesus Christ as our higher power, recovery from any addiction is possible. We provide Biblically based counseling, we share the gospel of Jesus Christ and encourage worship through chapel services and Bible studies.

**MENTAL** - We strive to conquer feelings of shame, worthlessness, inferiority, defectiveness, and powerlessness by providing our clients a safe place to begin to trust and exhibit openness.

**PHYSICAL** - We address drug and alcohol abstinence as well as nutritional needs which may be absent due to substance abuse. We provide opportunities for physical education and recreation. We also assist our clients in dealing with other health issues they may have. Currently we have volunteer health professionals that offer health screenings, care and education to our clients.

**SOCIAL** - Since individual maturity stops at the onset of addiction, our goal is to provide an environment where the client may improve relationships with friends and family members. We also provide counseling for family members with our trained staff.

**VOCATIONAL** - Training, through therapeutic job placement, is provided to the client, enabling them to reenter society as a productive member.

Mealtimes at the Mission

<b>AGENCY:</b>	<b>HOPE HAVEN</b>
<b>Mission in a nutshell:</b>	Hope Haven, a foundation of recovery, provides life skills for chemically dependent adults and families within a supportive residential environment leading to independence.
<b>Contact Person:</b>	Julie Paul
<b>Phone:</b>	704/372-8809. Ext/ 341
<b>Email:</b>	
<b>Website:</b>	<a href="http://www.hopehaveninc.org">www.hopehaveninc.org</a>
<b>UCC Projects:</b>	currently none
<b>UCC Contact Person:</b>	currently none
<b>Other Volunteer Needs:</b>	To find out about volunteering, contact Julie Paul.
<b>Donation Needs:</b>	Money
<b>Additional Comments:</b>	

## FROM HOPE HAVEN'S WEBSITE

Founded in 1976, Hope Haven owes its start to the efforts of pioneers, Arietta Black and Alice Trotter. Concerned with the lack of residential services available for alcoholic women in early recovery, they walked door-to-door collecting signatures of support for residential women's services. In 1977, Hope Haven leased its first home, and opened its doors to house five women. Today Ms. Black is still an active lifetime member of Hope Haven's Board of Directors. Ms. Trotter passed away in 1994.

For more than 30 years, Hope Haven has responded to critical community issues, homelessness and substance abuse. Hope Haven is dedicated to rebuilding lives through provision of support services yielding healthy recovery and economic independence.

Through the years, Hope Haven has experienced tremendous growth and expansion. A permanent housing facility was built in 1992. The house is located in Dilworth and is home to 12 Hope Haven graduates. Male residents reside in a safe, supportive recovery environment, maintain employment and are contributing members of society.

In 1990, several programs were consolidated and moved to the current location on North Tryon Street. The Villages of Hope Haven, a beautiful 11.6 acre substance-free recovery campus, consist of a 10,000 square foot resident services center, a 7,500 square foot conference center, transitional housing units, administrative space, a chapel, commercial greenhouse, a commercial laundry, a commercial kitchen and dining area, clothing closet, computer lab, library and meeting rooms. The "Villages" project included major renovations of the former Villager Inn Motel and conference center. To date, \$6.5 million of community funding has been leveraged to complete the essential renovations.

Once a thriving hotel and conference center, the property in the early 90's fell prey to drug dealers and criminal activity. Within the year prior to Hope Haven's arrival, local police reported over 600 calls to the Villager Inn site. Today, Hope Haven's strong community presence has effectively changed all that! The agency is committed to providing quality comprehensive services to its residents, as well as partnering in the revitalization and empowerment of the community

### **Resident Services**

Hope Haven's resident services provide residents with the tools to become successful and economically independent members of the community. Highlights include:

- On-site job fairs and job bank
- Job readiness workshops
- Money management workshops
- Housing and Employment referrals
- On-site library and computer lab
- On-site GED and ABLE reading programs